

James Gill

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Education:

Falmouth University

2019-2022

BSc(Hons) Computing for Games 2:1

Guernsey College of Further Education

2015-2019

Level 3 IT & Computing MMP

Level 2 Engineering Merit

St Sampson's High School

2012-2017

GCSEs: 10 grades A-C

Including Computer Science (A), ICT (A), Maths (B), English Language (C)

Employment History:

Canaccord Genuity Wealth Management, Junior IT Systems Administrator

2022- Present

- Administered user accounts and access control permissions to network resources and systems.
- Assisted with installation, configuration, and maintenance of hardware and software for desktops, laptops, printers, and mobile devices.
- Developed and maintained documentation and knowledge base articles to assist end-users with self-service troubleshooting.
- Assisted with testing and implementation of software updates and patches to ensure functionality of systems
- Maintained a high level of customer service and satisfaction while adhering to company policies and procedures.
- Provided training and support to end-users on various software applications, including Microsoft Office Suite and enterprise-level software.

Guernsey Gardens, Maintenance and Landscaping

2021 (Summer Job)

- Performed various maintenance and landscaping jobs.
- Communicated closely with management and clients to ensure their requirements were met.

Waitrose, Supermarket Assistant

2017-2021 (Part-time)

- Various roles including tills, service counters, customer assistance and replenishment.
 - 'Buddy' role, teaching new starters about their various roles and responsibilities.
 - Communicated with customers to ensure the best customer satisfaction possible.
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Skills:

- Good problem-solving skills with an emphasis on teamwork.
- 2+ year's experience working in development teams using Unreal Engine and Blueprints.
- Programming experience using Python.
- Entry-level experience working with Unity and C#.
- 2+ years of team-based work using Git/Fork.
- Entry-level experience using HTML.
- Experience using the Microsoft Office Suite (Word, Excel).
- 5+ years of hobbyist work using the Adobe Suite (Photoshop, After Effects).
- 2+ years working with a team using Trello.
- Qualified PAT Tester

Awards:

Computer Science/IT Award
St Sampson's High School

Fujitsu/Sigma Award for
professional excellence
College of FE Tech Day

References:

Available upon request.